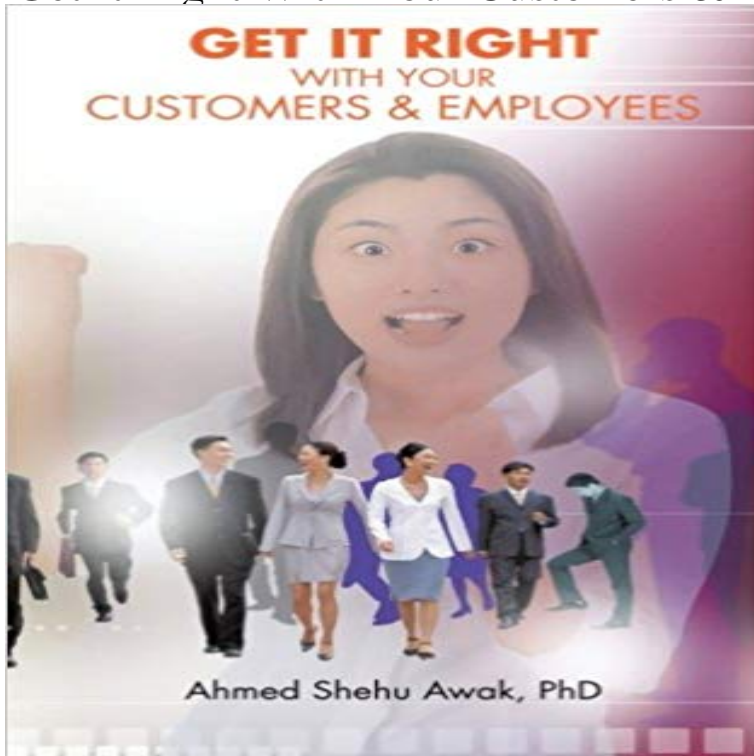


Get It Right With Your Customers & Employees



This is a general business book focused on the attitudes and perceptions of the people in charge of other people in places of work, either public or private. It provides an insight into the activities and lives of people who run outfits or organizations and their priorities in running the outfits and how they view these outfits. The book further provides insight into the nature of customers, employees and managers/owners. It helps you shape your perception on how you should run your outfit- from a barber shop to a large corporation, and be a natural and a winner at what you do. It cuts across all borders of industry. The president of Toyota could pick a thing or two, likewise the hotel owner, auto-mechanic garage and all others.

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